

UC Berkeley

# **CITIZEN**CLINIC

## Digital security for civil society

Civil society organizations, including journalists, human rights defenders, and social justice activists, are critical drivers of social change. Their work is essential for healthy democracies, human rights, and justice to thrive.

But as technology becomes more important to their operations, these organizations face growing threats, including cyberattacks, targeted surveillance, online harassment, and the spread of disinformation. Many lack the resources to secure their digital operations.

Citizen Clinic is empowering civil society organizations to use technology to fulfill their missions, defend against online threats, and build digital capabilities so they can drive social change.

## WHO WE ARE

Citizen Clinic is a trailblazing multidisciplinary, public-interest digital security clinic operated by the University of California, Berkeley's Center for Long-Term Cybersecurity and the School of Information. Through a model similar to university clinics in law and medicine, we train teams of students to help civil society organizations build the capabilities they need to proactively defend themselves against malicious governments, powerful corporations, hate groups, and extremists.

## WHAT WE DO

Citizen Clinic is enabling civil society organizations to use technology to fulfill their missions. We are training the next generation of digital security leaders. And we are forging a new community around public-interest technology.

#### Defending Civil Society

- We help civil society organizations proactively defend themselves against digital threats, enabling them to focus on fulfilling their missions and driving social change.
- We offer custom, long-term client engagements to build the digital capacity of civil society organizations.



"My goal is to improve information technologies that support communities and civil society. The I School and Citizen Clinic have given me the skills and confidence to be a better advocate for users and socially conscious products. I'm excited to bring this knowledge to my new role as a Program Manager at Microsoft's Artificial Intelligence and Research group."

> – Lily Lin '19, Citizen Clinic participant Masters Information Management Systems



Scan to visit the Citizen Clinic home page: https://cltc.berkeley. edu/about-us/citizen-clinic/

• We directly consult with public interest clients and provide them with the tools and knowledge to defend themselves against politically motivated bad actors and digital threats.

#### Training Digital Security Leaders

- We are building and training the next generation of digital security leaders.
- Through a hands-on approach, students learn to support organizations to implement digital safety practices using a holistic and tailored approach.
- By engaging students from varying backgrounds and disciplines, we encourage a diverse group to pursue careers in public-interest technology and expand the pool of potential participants in the cybersecurity workforce.
- Citizen Clinic shows students that they don't have to choose between a career in tech or a career in the public interest. They can do both.

#### Grow the Public Interest Technology Community

- We are leaders in building a new public-interest technology community, where digital security is part of the bedrock of civil society.
- We grow our impact by sharing our institutional knowledge and serving as a model and collaborative resource for other universities that want to establish similar clinics.
- We are founding members of the Consortium for Cybersecurity Clinics (cybersecurityclinics.org), a network of organizations dedicated to sharing best practices and expanding the cybersecurity clinic model.

### JOIN US

Our mission is bold and our aspirations are big, but grounded. To enable Citizen Clinic to reach its full potential, we must grow our community, train more students, and serve more organizations. We invite your support:

Gifts of all sizes support our students and faculty to advance groundbreaking research, grow the public interest technology community, expand our services and outreach to civil society organizations, and create diverse pathways into public-interest cybersecurity careers.

Leadership gifts in six and seven figures may establish endowments in perpetuity, and/or open discussion of naming benefits affiliated with Citizen Clinic student support, fellowships, programs, physical spaces, or named faculty endowments.

#### For more information, contact:

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# **QUICK FACTS**

### 100+ students engaged since 2018

## 14

nonprofit organizations supported across four continents

UC Berkeley academic programs participating



"Our team worked with an indigenous women's rights organization that had a history of being hacked and trolled online. We organized sessions about, what is a VPN? What is a password manager? What are best practices for security? I left inspired, with new friends and a lot of learning."

— Jigyasa Sharma, MMP

