Helping politically targeted organizations to stay safe online

It’s a matter of growing urgency: Our civil society and public-service organizations are increasingly vulnerable to spyware, surveillance, troll campaigns, censorship, and other online threats. Citizen Clinic provides prevention-oriented digital safety assistance to develop organizations’ long-term resilience to online threats, helping them focus on their mission and the communities they serve.

**WHO WE ARE**

Housed in UC Berkeley’s Center for Long-Term Cybersecurity, Citizen Clinic is the world’s first public interest cybersecurity clinic. It provides services to politically targeted organizations — including human rights groups, journalists, and non-governmental organizations — that are at risk of online attacks from governments, powerful corporations, hate groups, and extremists.

Similar to clinics in law and medicine, Citizen Clinic trains interdisciplinary teams of students to assist these under-resourced organizations as they fend off online harassment, malware, and other politically motivated online attacks. The student teams assess threats, recommend risk-appropriate mitigations, and work collaboratively with clients to implement new policies and technical controls to address their long-term digital safety.

**WHAT WE DO**

- Provide a new experiential learning model for cybersecurity
- Train the next generation of cybersecurity leaders in public-interest work
- Expand the pipeline of “public-interest technologists” in the field
- Create an innovative new model for good practice, developing better common understanding for effective methods of improving cybersecurity in civil society
- Build the long-term capacity of civil society to secure itself from online threats

“My goal is to improve information technologies that support communities and civil society. The I School and Citizen Clinic have given me the skills and confidence to be a better advocate for users and socially conscious products. I’m excited to bring this knowledge to my new role as a Program Manager at Microsoft’s Artificial Intelligence and Research group.”

– Lily Lin ’19, Citizen Clinic participant
Masters Information Management Systems
In addition to direct client services, Citizen Clinic provides Berkeley students with a unique experiential learning opportunity. By working with civil society organizations, they learn how to assess organizational vulnerabilities and how to develop, recommend, and implement risk-mitigating policies and technologies, while working within the limited resources of their mission-driven clients.

Citizen Clinic is offered as INFO 289: Public Interest Cybersecurity, an experiential course by UC Berkeley’s School of Information, and attracts students from a broad range of academic programs, including law, computer science, public policy, information management, journalism, and others. Citizen Clinic is helping to build the next generation of public-interest technologists trained to understand technology’s impact on under-resourced organizations operating in complex political, cultural, and legal contexts.

WHY WE NEED YOU

Citizen Clinic is an innovative initiative that’s building capacity in civil society organizations that often face significant cybersecurity threats but have limited resources to protect themselves. Through hands-on experience, we are also training the next generation of cybersecurity leaders. This work can be greatly enhanced through philanthropy — private gifts help us to expand the number of students we train and the number of organizations we serve. We invite you to join our efforts in broadening Citizen Clinic’s commitment to keeping the internet a safe home for free expression and assembly.

$5,000+ supports either 1) a summer stipend to an experienced graduate student to embed within a client organization for advanced support services; or, 2) two students to visit an international partner organization on-site, planning and conducting international trips to provide cybersecurity assistance.

$25,000+ provides a named fellowship for one graduate student researcher to directly support a partner project for a semester.

$100,000+ supports two partner organizations to receive a full academic year of student support, including supervision by clinic staff (a value of approximately $50,000 per client per year).

$150,000+ enables Citizen Clinic to collaborate with other colleges and universities, inviting visiting scholars for on-site participation to expand UC Berkeley’s hands-on cybersecurity education model to new institutions around the world (two plus scholars supported).

$250,000+ helps the clinic scale its impact by bringing in mid-career experts from industry and government to see the reality of cybersecurity on the ground in small, at-risk organizations.

For more information, contact:

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